The 2014 Warwickshire and West Mercia Declaration on improving outcomes for people experiencing mental health crisis Wednesday 3rd September 2014.

We, as partner organisations in Warwickshire and West Mercia, will work together to put in place the principles of the national **Concordat** to improve the system of care and support so that people in crisis because of a mental health condition are kept safe. We will help them to find the help they need – whatever the circumstances – from whichever of our services they turn to first.

We will work together to prevent crises happening whenever possible, through intervening at an early stage.

We will make sure we meet the needs of vulnerable people in urgent situations, getting the right care at the right time from the right people to make sure of the best outcomes.

We will do our very best to make sure that all relevant public services, contractors and independent sector partners support people with a mental health problem to help them recover. Everybody who signs this declaration will work towards developing ways of sharing information to help front line staff provide better responses to people in crisis.

We are responsible for delivering this commitment in Warwickshire and West Mercia by putting in place, reviewing and regularly updating the attached action plan.

This declaration supports 'parity of esteem' (see the glossary) between physical and mental health care in the following ways:

• Through everyone agreeing a shared 'care pathway' to safely support, assess and manage anyone who asks any of our services in Warwickshire and West Mercia for help in a crisis. This will result in the best outcomes for people with illness, provide advice and support for their carers, and make sure that services work together safely and effectively.

• Through agencies working together to improve individuals' experience (professionals, people using services at time of crisis, and carers) and reduce the likelihood of harm to the health and wellbeing of patients, carers and professionals and wider community.

• By making sure there is a safe and effective service with clear and agreed policies and procedures in place for people in crisis, and that organisations can access the service and refer people to it in the same way as they would for physical health and social care services.

• By all organisations who sign this declaration working together and accepting our responsibilities to reduce the likelihood of future harm to patients, service users, carers, wider community, staff and to support people's recovery and wellbeing.

We, the organisations listed below, support this Declaration. We are committed to working together to continue to improve crisis care for people with mental health needs in Warwickshire and West Mercia.

Who should sign a local Declaration?

Many local organisations want to support the Declaration because of their commitment to improve mental health care and may want to make a specific contribution within the action plan for continuous improvements.

In addition, certain organisations have a formal (statutory) responsibility and/or a professional duty of care regarding people presenting in mental health crisis:

- Clinical Commissioning Groups
- NHS England Local Area teams (primary care commissioners)
- Commissioners of social services
- The Police Service
- Police and Crime Commissioners
- The Ambulance Service

- NHS providers of Urgent and Emergency Care (Emergency Departments within local hospitals)
- Public / independent providers of NHS funded mental health services
- Public / independent providers of substance misuse services



Bill Longmore West Mercia Police and Crime Commissioner



Tom Currie Assistant Chief Officer Head of Service NPS West Mercia





Neil Carr Chief Executive Officer South Staffardshire and Shropshire Healthcare NHS Foundation Trust

South Staffordshire and Shropshire Healthcare

A Keele University Teaching Trust

Clive Ireland Chairman Shropshire Mind



Shropshire

Simon Hairsnape Chief Officer NHS Redditch and Bromsgrove Clinical Commissioning Group NHS Wyre Forest Clinical Commissioning Group

1

NHS Wyre Forest

Dr Richard Harling Director Adult Services and Health Worcestershire County Council

Gail Quinto

Gail Quinton Director of Children's Services Worcestershire County



Simon Trickett

Chief Operating Officer NHS South Worcestershire Clinical Commissioning Group



South Worcestershire Clinical Commissioning Group

Clive Wright Chief Executive Shropshire Council



Clinical Commissioning Group

 NHS

 Redditch and Bromsgrove

Clinical Commissioning Group

Pito Aur.

Peter Herring Chief Executive Shrewsbury and Telford Hospitals (SATH)

The Shrewsbury and Telford Hospital NHS

NHS Trust

Sarah Dugan Chief Executive Worcestershire Health and Care NHS Worcestershire Health and Care

Caron Morton Accountable Officer Shropshire Clinical Commissioning Group

Shropshire Clinical Commissioning Group

hiz Gradend P. Taylor.

Liz Stafford **Chief Executive** Warwickshire and West **Mercia Community Rehabilitation Company**





Paul Taylor **Director: Health, Wellbeing &** Care **Telford & Wrekin Council**



Sue Price **Director of** Commissioning Arden, Herefordshire and Worcestershire Area **Team NHS England**



Richard Kelly Executive Director Herefordshire Mind



Herefordshire

David Evans **Chair & Chief Officer NHS Telford and Wrekin Clinical Commissioning** Group

NHS Telford and Wrekin **Clinical Commissioning Group**

10

Dr Ken Deacon Medical Director/ Interim **Director of Commissioning Shropshire & Staffordshire** Area Team NHS England



PannyVandoop

Penny Venables **Chairman and Chief** Executive Worcestershire Acute **Hospitals NHS Trust**



Acute Hospitals NHS Trust

Sam Joyce

Telford Mind

Steven Gregory **Director of Nursing and** Operations Shropshire Community **Health NHS Trust**

Shropshire Community

NHS Trust

David Ashford **Head of Clinical** Practice – Mental Health



Jo Whitehead **Chief Officer Herefordshire Clinical Commissioning Group**

NHS Herefordshire **Clinical Commissioning Group**



Richard Beeken Chief Executive Officer Hereford Wye Valley Trust

Wye Valley NHS **NHS Trust**



Chief Executive Officer

Q

Helen Coombes Herefordshire Council Adults and Wellbeing



Jo Davidson Herefordshire Council Childrens and Family



A

Shaun Clee 2gether NHS Foundation Trust (Herefordshire)

Allan Gregory Superintendent British Transport Police



